

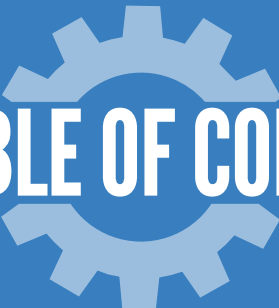
JANUARY 2014

MISSOURI  
DEPARTMENT OF

# LABOR MONTHLY DASHBOARD MEASURES

**RYAN MCKENNA, DIRECTOR**

*Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.*



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JANUARY 2014

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### UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **Not available at this time**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$321,450,889.81**

Trust Fund Balance: **\$40,496,043.01**

Number of Employers in the Shared Work Program: **343**

Number of Affected Employees in the Shared Work Program: **29,742**

Amount Intercepted in Tax Returns from Claimants with Overpayments: **\$26,281.69**

### SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in January: **664**

SIF Balance (as of last day of January): **\$7,100,973.84**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **0**

Average Cost Paid on New PTD Claims: **—**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in January: **209**

First time payments which were due but held in January: **\$2,570,704.41**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments were due but held in January: **2,182**

Total Amount of 1st Payments which were due but held in January: **\$42,469,664.62**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,232**

### WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations in January: **\$871,920** / YTD: **\$871,920**

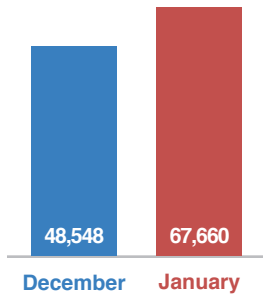
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations in January: **\$70,560** / YTD: **\$70,560**

Number of Missouri Miners Trained: **350**

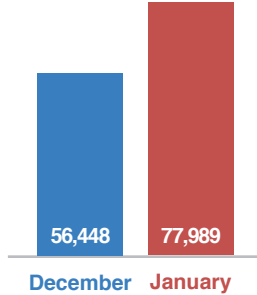
Number of Hazards Found at Missouri Mine Sites: **98**

Number of Miners Assisted by Hazards Removed: **1,482**

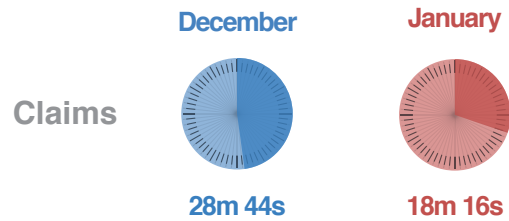
## CALLS ANSWERED



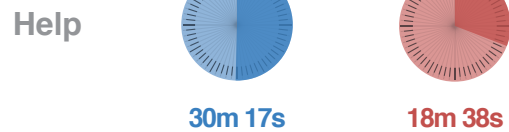
## CALLS IN QUEUE



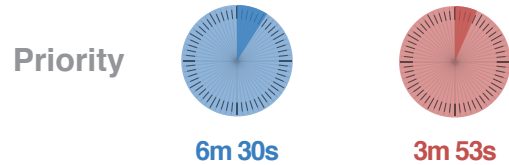
## AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.



Line to speak with a representative about a question or issue with their claim



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

## CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

### State New Hire Overpayment Cases due to Crossmatch

December 275 / \$113,577.35 Amounts January 266 / \$133,448.31 Amounts

### National New Hire Overpayment Cases due to Crossmatch

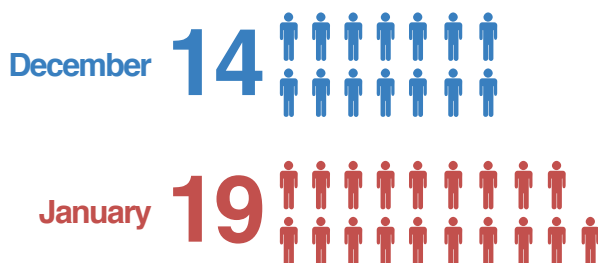
December 833 / \$429,655.54 Amounts January 851 / \$495,955.12 Amounts

### UI Cases Referred for Prosecution

December 30 / \$829,506 Recovered\* January 25 / \$736,457 Recovered\*

\*monthly totals are subject to change

## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## MISCLASSIFIED WORKERS IDENTIFIED

December 397 / January 194 / YTD: 194

## ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

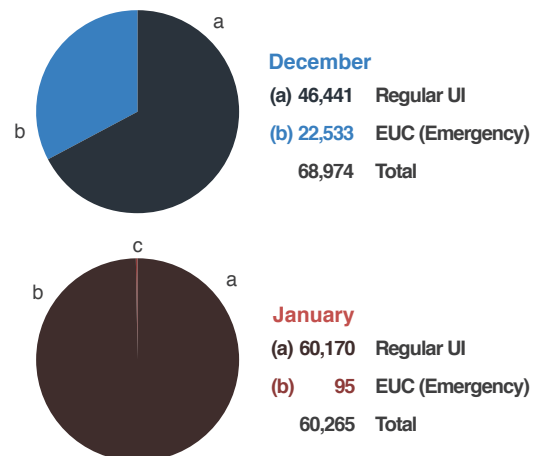
December 70 / January 34 / YTD: 34

## ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION\*

December \$135,793 / January \$29,964 / YTD: \$29,964

\*monthly totals are subject to change

## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



## COLLECTIONS FROM DELINQUENT EMPLOYERS

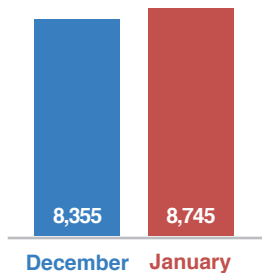
from 2013 Interest Assessment

Total Interest Assessment: \$12,501,510.81  
 Collected: January \$8,705.79  
 Outstanding: January \$106,839.64

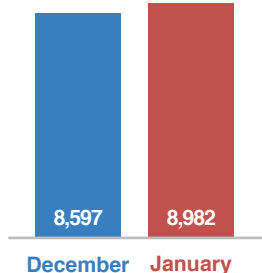
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

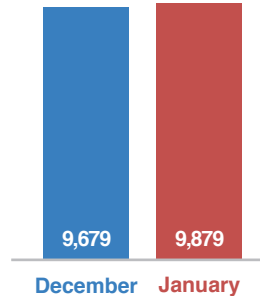
FIRST REPORTS OF INJURIES  
(FROIs) FILED



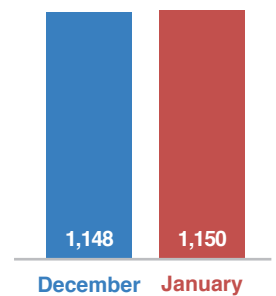
WORKPLACE INJURIES, FATALITIES  
(FROIs PLUS CLAIMS) REPORTED  
TO THE DIVISION



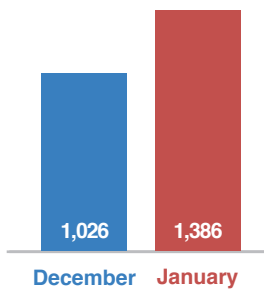
WORKERS' COMPENSATION  
CASES PROCESSED



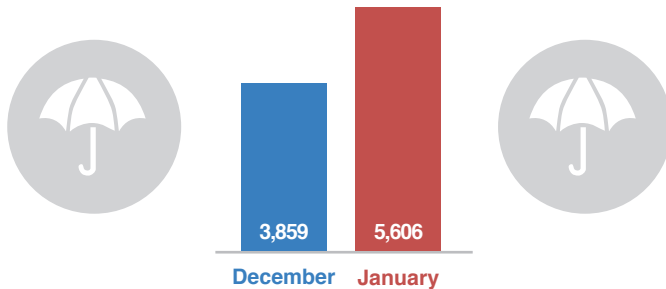
CLAIMS FOR COMPENSATION  
RESOLVED



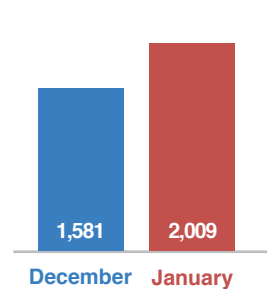
CLICKS ON "ARE YOU COVERED?"  
COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION  
REQUEST FROM CVS



# STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED



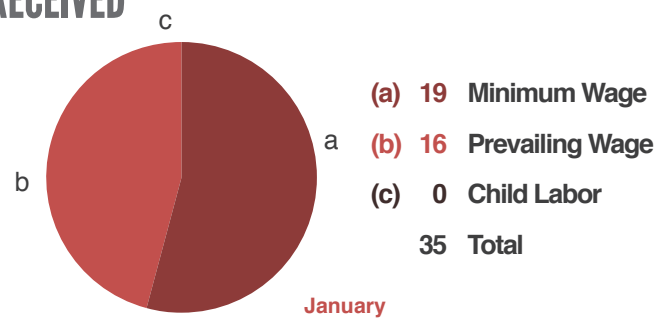
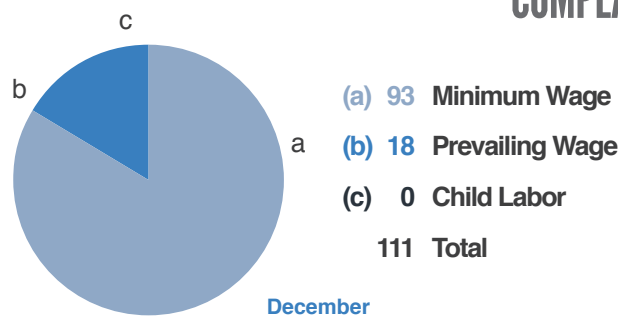
ELECTIONS HELD



ELECTIONS RESULTING IN REPRESENTATION  
(NUMBER OF EMPLOYEES)

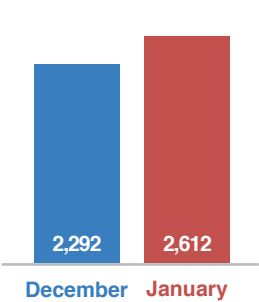


COMPLAINTS RECEIVED

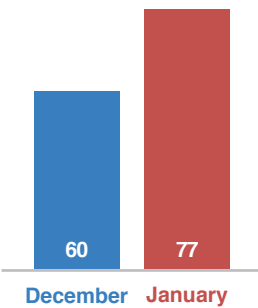


CALLS ANSWERED

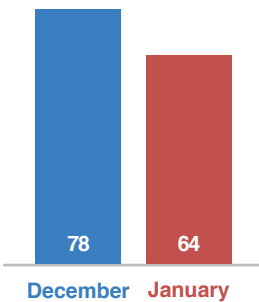
(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED



AVERAGE INVESTIGATOR CASELOAD

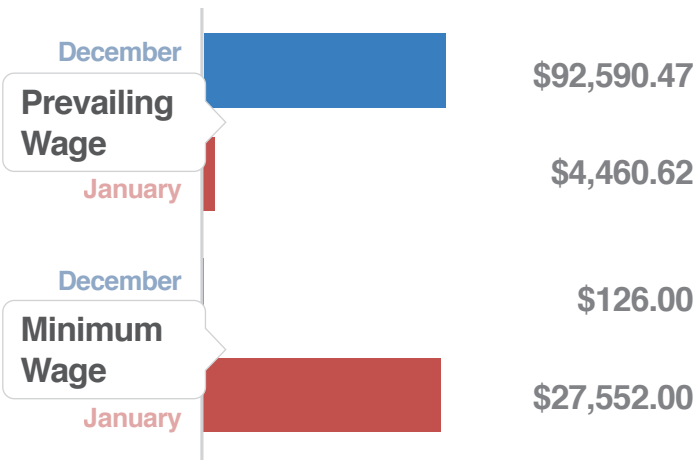


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

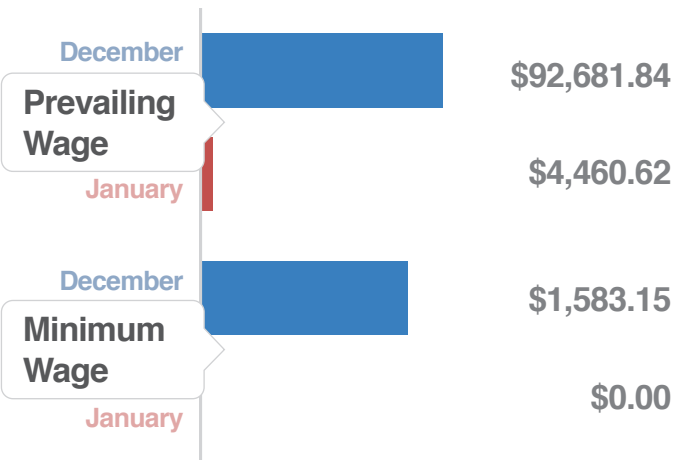


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

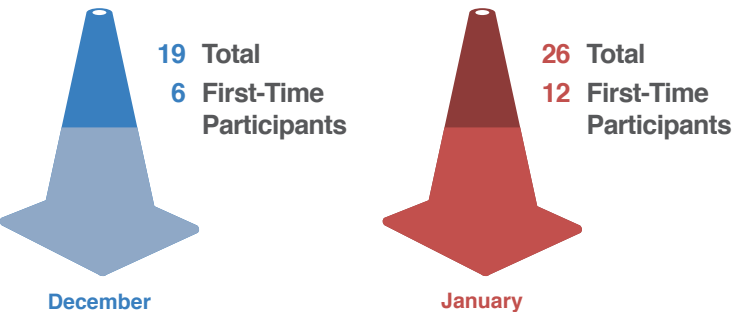
Restitution Assessed



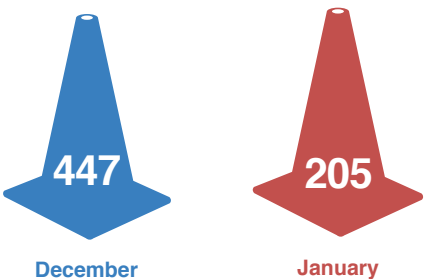
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



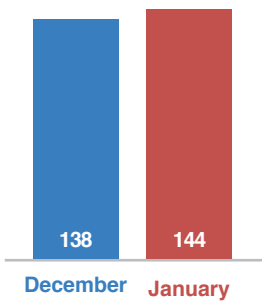
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



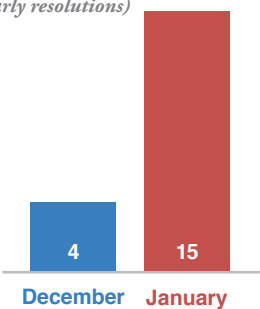
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

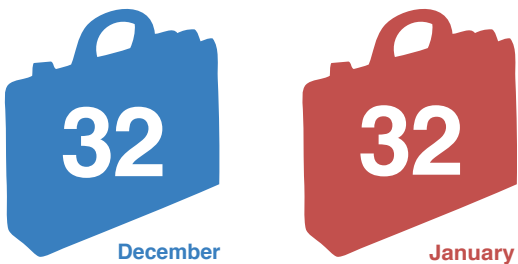
CASES CLOSED



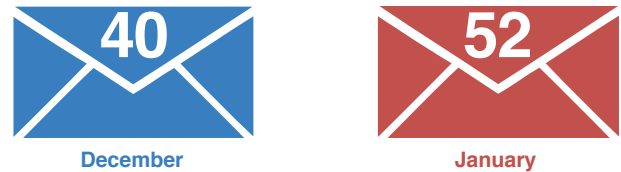
CASES SETTLED  
*(includes conciliations, mediations, early resolutions)*



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED



CASES SET FOR HEARING December 0 / January 1

CASES APPEALED IN CIRCUIT COURT December 0 / January 4

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	December	January
Participants	153	128
Sessions	1	5

# WEBSITE HITS FOR SPECIFIC PAGES

## DIVISION OF WORKERS' COMPENSATION WEB HITS

December January

7,789

10,620

**Workers' Compensation**

<http://www.labor.mo.gov/DWC>

<http://www.labor.mo.gov/DWC/about.asp>

650

932

**Second Injury Fund**

[http://www.labor.mo.gov/DWC/Division\\_Units/SIF-Unit/sif\\_home.asp](http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp)

## DIVISION OF LABOR STANDARDS WEB HITS

December January

12,772

17,579

**Minimum Wage**

<http://www.labor.mo.gov/DLS/MinimumWage>

3,437

4,264

**Wage & Hour**

<http://www.labor.mo.gov/DLS/General>

## ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

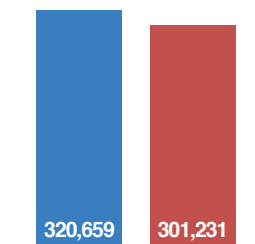
[http://www.labor.mo.gov/DLS/WorkplaceSafety/free\\_onsite\\_sharp.asp](http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp)



December January

## UI INTERNET CLAIMS WEB HITS

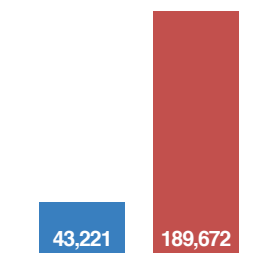
<http://www.ui.labor.mo.gov/som>



December January

## USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)  
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



December January

## WORKERS' SAFETY PROGRAM

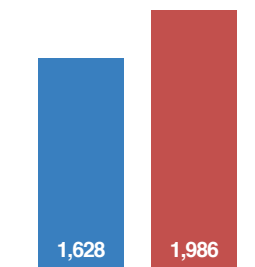
<http://www.labor.mo.gov/MWSP>



December January

## MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights>



December January

**TOTAL LABOR.MO.GOV**

**WEBSITE HITS**

**JANUARY**

**910,050**

Total Views for MoLaborDept Channel: 482,098

## Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim 2,091 views
2. Labor Talk: Grain Bin Safety 1,592 views
3. Calculating Your Weekly Benefits 668 views
4. This Week's Unemployment FAQ: January 15, 2014 589 views
5. How to File an Unemployment Claim in Missouri 388 views

## Featured Video on YouTube

How to File an Unemployment Claim

<http://www.youtube.com/MoLaborDept>

